



HIPAA Statement

Our success relies on the willingness of each of us to act ethically and keep your privacy safe in our dealings with our protected health information. When someone does not live up to our high ethical standards, we need to know.

Lighthouse is an independent provider that assists our organization to identify improper activity when it comes to patient privacy. We are committed to protecting the identity of all persons who use our secure reporting system. Reports are submitted by Lighthouse to the organization's designee, and may or may not be investigated at the sole discretion of the organization. Although we will not disclose your identity without your expressed permission, it is possible that your identity may be discovered during an investigation of the matter reported because of information you have provided.

Our organization is committed to the highest possible standards of ethical, moral, and legal business conduct. Our HIPAA hotline is a tool our patients can use to report an incident that potentially keeps us from reaching our goal of becoming a world-class organization we can all be proud of.

Lighthouse is a third-party anonymous HIPAA hotline provider. You have access to the hotline 24 hours a day, seven days a week. You can easily file a report outside of normal working business hours. In addition to the hotline, you can make a report via fax, email, or Internet.

Toll-Free Telephone:

• *English-speaking USA and Canada: 844-960-0007*

• *Spanish-speaking USA and Canada: 800-216-1288*

• *Spanish-speaking Mexico: 01-800-681-5340*

• *French-speaking Canada: 855-725-0002*

• **Contact us if you need a toll-free# for North American callers speaking languages other than English, Spanish or French**